

## **STORE MANAGER: PDX AIRPORT**

**Full-time  
Exempt**

### **Job description**

What is the difference between a manager and a leader?

Our Flying Elephants at PDX seeks someone who can answer that question.

We seek a person who will take ownership of a thriving store and contribute to the positive, high-energy environment. This is not a job for a clock-watcher or an 'office' person. This is a career for a developer who loves to train; someone who values the strengths of a team that wants to be led. We want someone out on the sales floor, working alongside the team and looking for opportunities every day.

You are an expert at conflict resolution and team building. You have a soft approach to accountability, but are able to maintain control. You have **STRONG** communication skills; you are friendly and authentic. You have the availability to put in as many hours as needed to maintain a successful business.

You not only know how to run a busy food/retail store and manage employees to be their best, but you can also contribute on a larger scale: actively participating in operations and profitability. You will help develop new areas of business opportunity that leads both Flying Elephants at PDX and the whole Elephants Delicatessen organization to profitable growth.

This job offers a chance to feel a sense of ownership for a beloved and established business in the PDX Airport. You will be part of the Elephants Deli Herd, which offers strong support in helping you and your team be successful while still having fun!

### **We are looking for an experienced store manager who can:**

- Plan and conduct team meetings and regular one-on-ones with staff, always promoting 'Servant Leadership.'
- Uphold and motivate employees to provide the highest level of customer and food service.
- Coach and train staff daily: Identify areas of opportunity, partner with HR for training, and always follow through.
- Perform evaluations and goal setting with direct reports.
- Set store goals and objectives. Create an environment for the achievement of those goals.
- Maintain all company safety, dress and personnel policies.
- Monitor and enforce sanitation procedures, ensure cleanliness of store.
- Assist Director of Operations with annual budget and control labor & inventory costs.
- Present a positive corporate image.
- Create engaging store displays and partner with the Port of Portland for promotional opportunities.
- Oversee maintenance of store equipment.
- Participate in continuing education to keep up with industry and job skills.

### **Minimum Qualifications:**

- At least 2-5 years' experience as a general (head) manager; ideally at a deli or high-volume food establishment, or retail.
- A strong understanding of our clientele.
- Experience successfully developing training plans.
- Proven sales results.
- Available/reachable from the hours of 4AM to 11:30PM.
- Ability to pass an extensive TSA background check.
- A good grasp of employment law in Oregon.

**Bonus Points:**

- Experience working in a mall or airport setting.

**APPLY ONLINE NOW**