

Re-Write of Food Service Associate Job Description

Food Service Associate

PDX Airport - Free airport parking with PAID commute time

Multiple shift offerings, including 7 am – 3:30 pm or 11 am – 7:30 pm

*****At Tillamook we want to provide our employees with a safe working environment. It is with that in mind and in conjunction with our Genuine Care value, we are now requiring all new hires to provide proof of full vaccination as a condition of employment.*****

Do you love cheese? Ice-Cream? All things dairy?

The Tillamook PDX Market team is looking for an engaging, forward thinking, dairy loving **Food Service Associate**. This brand new, one of its kind location is a first for Tillamook, now located in the PDX airport's Concourse D! This team delivers smiles like no other and acts as an extension for the Tillamook Visitors Center.

Let's talk about what we offer! Do you believe in and enjoy working under great management? Do you like getting awesome tips? Come join our growing team!

As a Food Service Associate, you will have the opportunity to constantly be in the delicious aroma of premium dairy products and helps create the ultimate guest experience. This role reports directly to the PDX Market Management team, who will work side by side with you in the front and the back of the house and believes in a "One-Team" environment and healthy communication.

What are some additional benefits offered with this job?

- Pay: \$15.50/hr + Generous tips that average \$4.50 - \$5.50 an hour in addition to your hourly pay!
- Free parking near the airport, with PAID 15 minutes for shuttle time both to and from the parking lot! Year – round Tri-Met HOP pass!
- Tuition Reimbursement Program!
- AMAZING Benefits Package!
- Refer someone, and if they are hired get an extra vacation day!
- Management who cares about the team, working as one-team, and providing a healthy work environment!
- Multiple shift offerings, including 7 am – 3:30 pm or 11 am – 7:30 pm!

Here is what your day would look like:

- Greet all guests that enter the store and create a genuine guest experience.
- Take guests' orders, in a pleasant and professional manner.
- Assist customers on the market floor by locating product/merchandise and actively suggestive selling.
- Serve customers by taking orders and/or completing transactions on the POS system.
- Maintain up-to-date knowledge on all menu items and products to answer customer questions, provide information, and resolve inquiries.
- Scoop and serve ice cream following portion and quality standards.
- Clean and maintain the floor, and stock and replenish supplies and merchandise as needed.
- Be a part of the one-team philosophy to work and interact with staff of all levels
- Other duties as needed, including supporting the kitchen staff.

What education and requirements are we looking for?

- High School Diploma or GED.
- 6+ months experience in a fast-paced retail, food, or cafe environment, with an upbeat and positive attitude.
- **Food Handler's Card certification and Alcohol Servers Permit required.**
- Must be able to pass a 10-year background check for airport security clearance
- Must be able to acquire SIDA Badge for Port of Portland/PDX Airport
- Physical requirements: long periods of standing, walking and lifting 25 lbs.

Industry-leading benefit and reward programs:

We offer outstanding benefits to our employees. For more information, please visit the careers page: www.tillamook.com/careers.

We are committed to creating a diverse culture and inclusive conditions where all employees are heard, valued, and feel a sense of belonging. We rely on different perspectives, thoughts, backgrounds, and cultures to inform our work, to help us be better as a brand and as an employer and to fuel our success. We are seeking talent from a wide range of diversity, perspectives, and backgrounds to join our exceptional organization and help us build our future.

Tillamook County Creamery Association (TCCA) is a Drug-Free Workplace. EEO/AA