

***\*\* We want to provide our employees with a safe working environment and it is with that in mind that we are now requiring all new hires to provide proof of full vaccination as a condition of employment.\*\****

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We are looking for talented, energetic, and positive people to join our team!

Love fashion? Love selling? We are looking to add a sales associate to our team with experience in retail sales and who can deliver a high level of customer service. ccMcKenzie is a women's specialty store that carries the best in clothing, shoes, & accessories.

The ideal candidate will possess the following skills:

- Provide an exceptional customer experience by ensuring the customer is always the priority.
- Determine customer needs based on personal features and other customer preference related factors; suggest additional merchandise to compliment customer selection.
- Great sense of style and an awareness of current fashion trends and brands. Ability to convey that to customers.
- Love for understanding customers needs and then finding them the right fashion to make them look and feel their best.
- Ability to build rapport with clients and deliver a consistent and exceptional customer service experience.
- Demonstrate knowledge of store products and services to build sales and minimize returns
- Resolve customer inquiries and complaints
- Organized with excellent follow through and attention to detail.
- Team player with a positive attitude that enjoys having fun at work!

**Requirements:**

- Handle all customer interactions including potential issues and returns courteously and professionally.
- You're flexible and able to work shifts that support the needs of the business
- You're able to maneuver around sales floor and are able to lift up to 30 lbs., with or without a reasonable accommodation.
- Support sales floor, fitting room, and cash wrap, as required.
- Possesses strong organizational skills with attention to detail
- Capable of handling multiple tasks at one time
- Able to respond appropriately to changes in direction or unexpected situations
- Possesses strong communication skills
- Works effectively with peers and supervisors to accomplish tasks